

INVESTMENT HIGHLIGHTS

- Market leader on a growing market, with the highest online penetration
- Clear vision, dedicated employees and focus on sustainability
- Competitive offerings in all formats and channels, with a large share of online
- Strong brands and large customer base
- Stable historic turnover and earnings with favorable growth opportunities
- Experienced company management that can master the transition from brick-and-mortar to digital









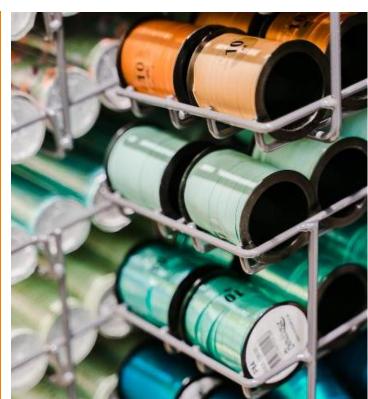






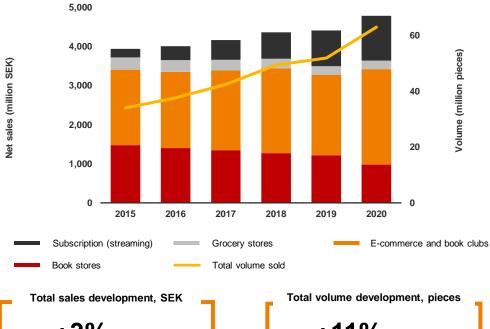
Books: 80% Other*: 20%

*Board games, jig-saw-puzzles, toys,art supplies and stationary Wrap and cards, Private label



MARKET IN GROWTH

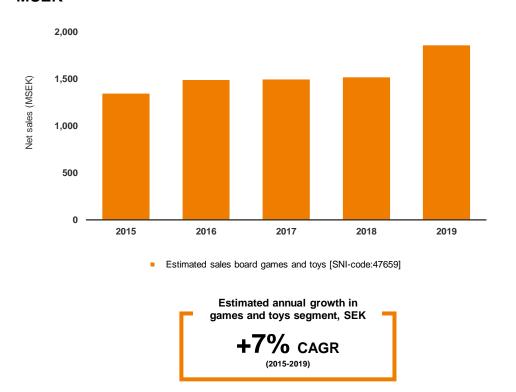
Book market's size and sales development per channel, 2015-2020, millions¹



+3% CAGR

+11% CAGR

Estimated sales of board games and toys in Sweden 2015-2019, MSEK²



^{1.} Statistics on book sales 2016-2020

^{2.} Estimation based on SNI code (47650 – Retail sale of games and toys in specialised stores)



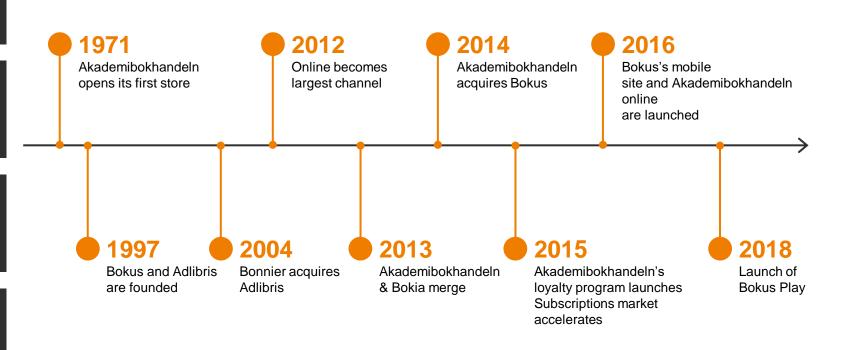
IMPORTANT EVENTS IN BOKUSGRUPPEN'S HISTORY

Book stores dominate 1970-2000

Online grows and becomes the largest channel 2000-2012

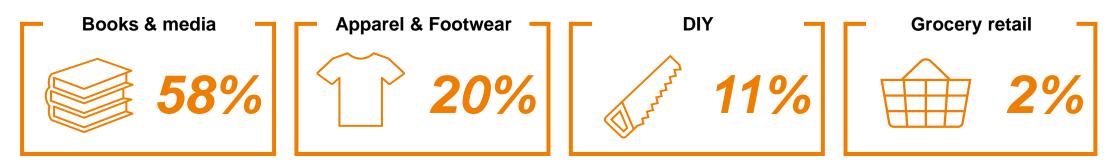
Consolidation and acquisition phase 2000-2014

Channel and format shift 2010-today





THE BOOK INDUSTRY HAS A 15-YEAR LEAD IN THE RETAIL **CHANNEL SHIFT – BOKUSGRUPPEN IS A WINNER**

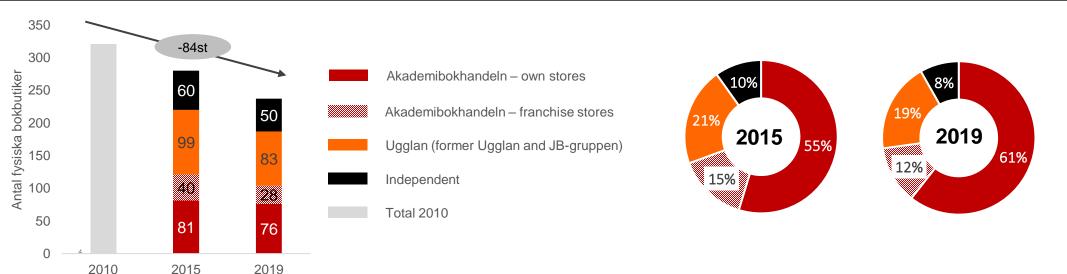


E-barometer 2019. 2020 increase to Books 67%, Apparel&footwear 30%, DIY 14%, Grocery 4%

2015

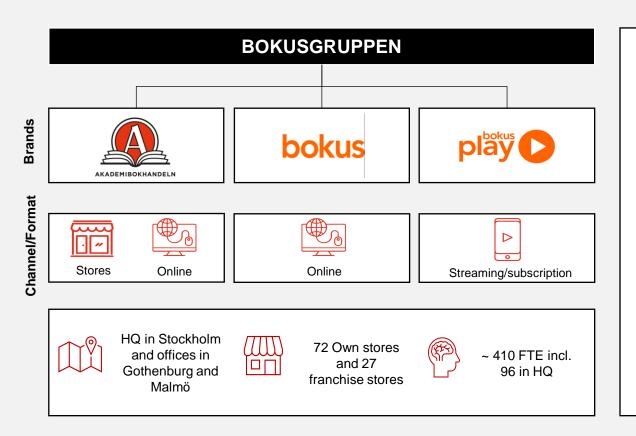
2019

Number of book stores in Sweden and breakdown of their sales (%), 2015 and 2019



VISION

EVERYONE SHOULD EXPERIENCE THE JOY OF READING, EVERY DAY





>2 million members of Akademibokhandeln's loyalty program and >550,000 registered customers at Bokus



~13 million annual store visits and 44 million online



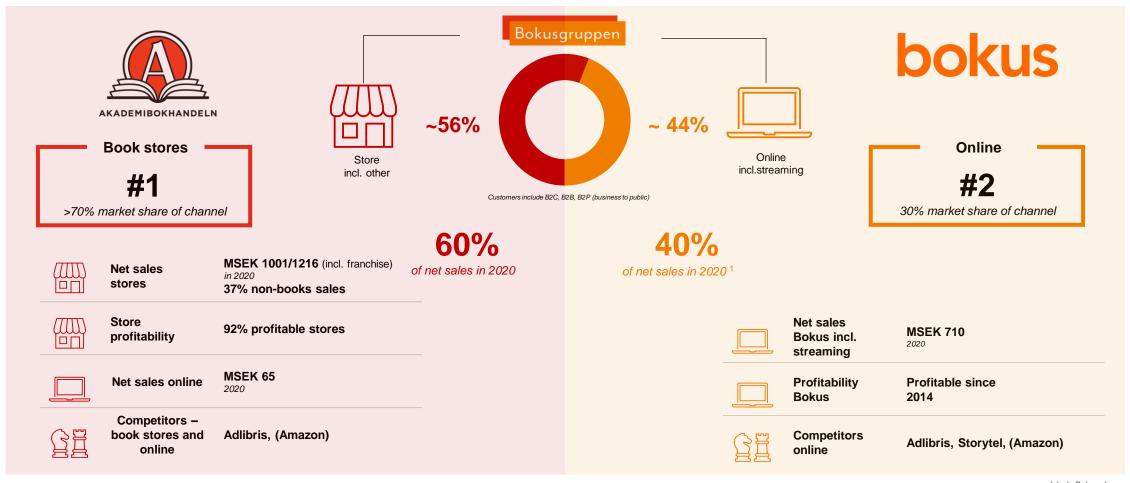
Strong brand awareness,
 94% for Akademibokhandeln
 80% for Bokus.



Winner of numerous awards



STRONG AND UNIQUE MARKET POSITION IN ONLINE AND STORES



1. Incl.. Bokus play



SUSTAINABILITY IS A FOCUS AND A COMPETITIVE ADVANTAGE

Sustainability strategies



Joy of reading

Initiatives to promote and inspire reading.



Product range

Products are safe, of high quality, with long life-cycle and produced in a responsible manner.



Environment & Climate

Reduce our environmental and climate impact.



Employees

Safe and fair workplace that encourages people's differences and capabilities and gives development opportunities.

Strong culture.

25% of consumers

of consumers wish etailers have more sustainabilty focus¹

62%

of consumers rate sustainabilty as important or very important¹

25%

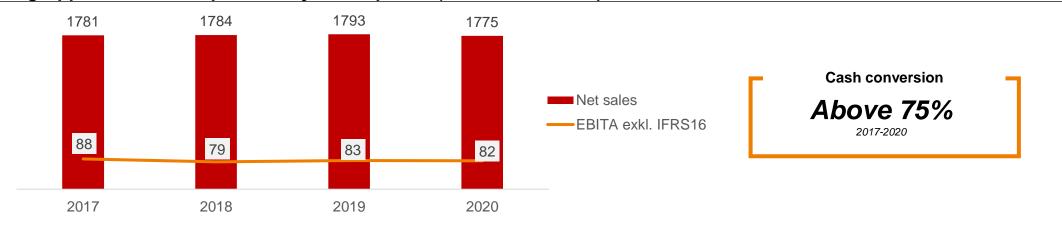
of customers consider Akademibokhandeln socially responsible.²

E-barometer (2020)



BOKUSGRUPPEN HAS REPORTED HEALTHY PROFITABILITY FOR MANY YEARS

Bokusgruppen's sales and profitability development (2017-2020, MSEK)



KPI trend

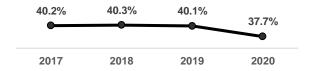
Gross margin development (2017-2020, %)













Online growth (CAGR %)

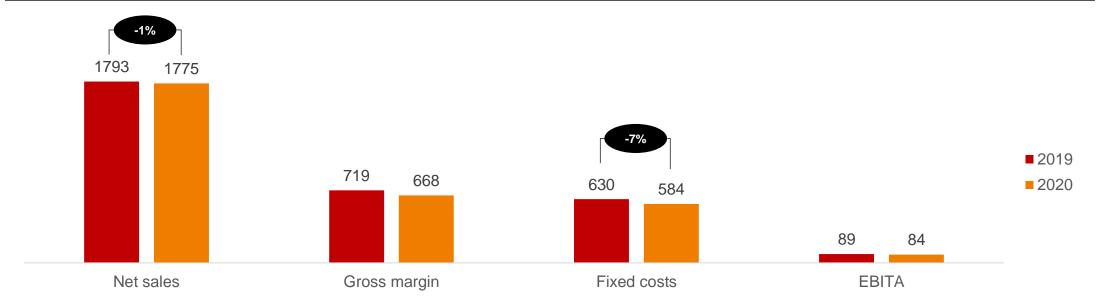
+8.7%

2017-2020



NEGATIVE CORONA IMPACT EFFECTIVELY COUNTERED IN 2020

Sales and profitability trend for Bokusgruppen (2019–2020, MSEK) – incl. IFRS 16



Key performance trend (2020,%)









ALL SEGMENTS ARE PROFITABLE

	Segments	2019	2020
Net sales (MSEK)	Bokus Online	588	709
	Akademibokhandeln Online	29	65
	Akademibokhandeln Stores	1176	1001
	Total	1793	1775
EBITA %	Bokus Online	2%	5%
	Akademibokhandeln Online	3%	9%
	Akademibokhandeln Stores	7%	5%
	Central functions and IFRS effects	-0,2%	-0,3%
•	Totalt	5.0%	4.7%



STRONG DIGITAL PLATTFORM AFTER SEVERAL YEARS OF INVESTMENTS



Bokus Play a competitive audio and e-book subscription launched 2018.



Modernized IT platform and strengthened digital offerings

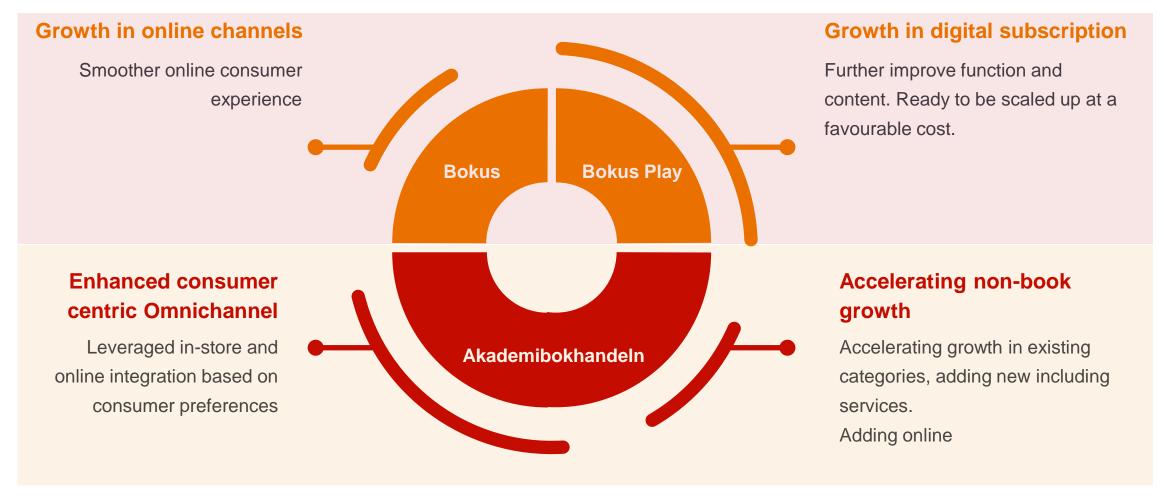


Integration of
Akademibokhandeln stores
and online enhances the
customer experience

>> Average CAPEX 27MSEK/year (2016-2020)



FURTHER INVESTMENTS TO GENERATE FUTURE GROWTH



>> Increased Capex to MSEK 40–45/year (2021-2024). Financed through own cashflow



DRIVERS OF EBITA-MARGIN GROWTH



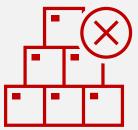
Automation and efficiency at HQ



Renegotiation lease contracts



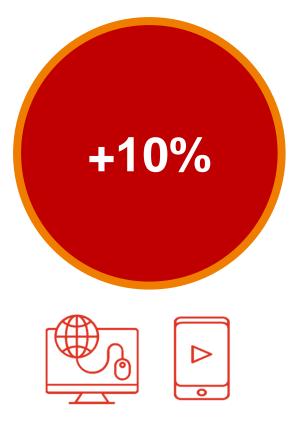
Resource optimization in stores



Increased share of non-books and private label



FINANCIAL FOCUS IN THE COMING YEARS



Digital growth, online and streaming



Store sales growth



EBITA%

STRONG COMPANY MANAGEMENT HAS LED THE DIGITAL TRANSFORMATION



Maria Edsman CEO, 53 years

- CEO since 2018
- Sales Director 2014-2018
- CEO Brothers&Sisters
- CEO Polarn O Pyret



Anita Jansson HR Director, 50 years

- HR Dir since 2011
- HR Dir KF Media
- HR Dir Norstedts



Jane Jangenfeldt CFO, 59 years

- CFO since 2010
- CFO Norstedts
- CFO Liber



Patrik Övreby
Assortment Director. 41 years

- Employed since 2010
- Category Manager
- Supply chain Manager



Cecilia Helsing
Market- & com. Director 50 years

- Marketing Dir since 2010 incl. Bokus 2016
- Marketing mgr. Glitter
- Marketing mgr. DUKA



Sara Hildingsson
Supply Chain Director, 31 years

- Employed since 2020
- Volati mgmt program (2018-2020
- Mangement consultant, Centigo



Johan Junehéd Sales Director, 47 years

- Employeed since 2019
- CEO Cervera
- Business development mgr Cervera
- Analyst Hakon Invest



Anna-Lena Olsson* CIO, 41 years

- Employed since 2018
- Managing Dir Ignation
- Sales mgr. Sogeti
- Application mgr. Sogeti

- Developed a clear vision and strategy.
- Dimensioned and strengthened the operations' competencies – shift to digital.
- Efficiently managed the ongoing channel and format shift as well as successfully countering the ongoing pandemic.
- Experience from bond listing
- Parts of Management team as well as Board are minority owners of Bokusgruppen (Management ~2% Board ~5%).

INVESTMENT HIGHLIGHTS

- Market leader on a market with 3% annual growth and over 50% online penetration
- Clear vision, dedicated employees and focus on sustainability
- Competitive offerings in all formats and channels, with 44% of turnover from online and subscription
- Strong brands and large customer base.
 - Akademibokhandeln 94% awareness, >2 million customers
 - Bokus 80% awareness, >0,5 million customers
- Stable historic turnover and earnings with favorable growth opportunities
- Experienced company management that can master the transition from brick-and-mortar to digital

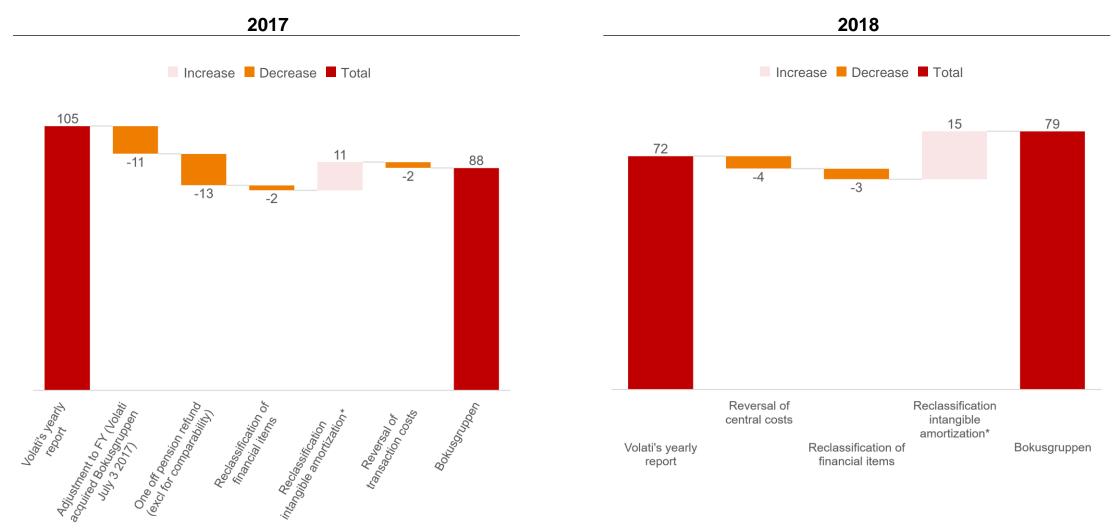






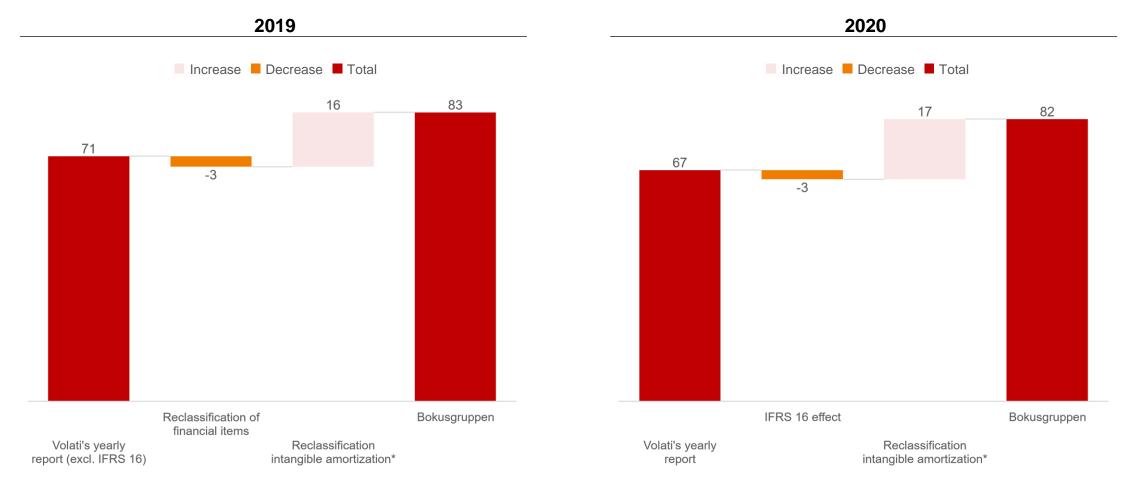


APPENDIX: BRIDGE BETWEEN EBITA IN VOLATI'S YEARLY REPORT AND BOKUSGRUPPEN (EXCL. IFRS 16)





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